Post Java Update Configuration Guide

After Java version update, proceed to FreightMaster Ultimate (FMU) homepage on http://www.freightmaster.startrack.com.au/fm2/mclient/main.html#

Below message will be encountered: "Java(TM) was blocked because it is out of date and needs to be updated"

File Edit View Favorites Tools Help	au/fm2/mclient/n 🔎 🗸 🖉 # 🛛 🗙	- □ × ☆ ★ ♡
STARTRACK When Service Matters		FR C IGHT MA
	Login Email * Password * Remember me on this computer Forgot your password? Login Clear	
Java(TM) was blocked bec What's the risk?	cause it is out of date and needs to be updated. Update Run	this time

Remediation Steps:

- 1. Press on the "Update" button
- 2. User will then be forwarded to https://java.com/en/download/windows offline.jsp
- 3. Press the RED button "Agree and Start Free Download"



4. Press the "Run"



- The java installation program will launch (this may take a couple of minutes, you may also receive a security popup in this instance click "Yes" on security popup).
 (If the popup installation program does not launch then contact your IT department).
- 6. Go to control panel and click on Java (if the Java control panel as below screenshot in Step 8 does not appear, then you will need to restart your computer).

7. Press on the "Settings" button under the general tab

Java Control Panel	- 🗆 ×
General Java Security Advanced	
About View version information about Java Control Panel.	
Natwork Sattings	About
Network settings are used when making Internet connections. By defa settings in your web browser. Only advanced users should modify the	ult, Java will use the network se settings.
	Network Settings
Temporary Internet Files	
Files you use in Java applications are stored in a special folder for quic advanced users should delete files or modify these settings.	k execution later. Only
Java in the browser is enabled.	View
See the Security tab	
- OK	Cancel Apply

8. Click on "Delete Files"

Temporary Files Settings
✓ Keep temporary files on my computer.
Select the location where temporary files are kept:
::\Users\nrao\AppData\LocalLow\Sun\Java\Deployment\cache Change
Disk Space
Select the compression level for JAR files: None V
Set the amount of disk space for storing temporary files:
32768 🖨 MB
Delete Files Restore Defaults
OK Cancel

9. Tick "Installed Applications and Applets" then press "OK"

Delete Files and Applications				
Delete the following files?				
✓ Trace and Log Files				
 Cached Applications and Applets 				
✓ Installed Applications and Applets				
OK Canos				

- 10. Click on the "Security" tab
- 11. Click the "Edit Site List" button



12. Click the "Add" button and enter the following address http://www.freightmaster.startrack.com.au

≝	Exception Site List							
A p	pplications launched from the sites listed below will be allowed to run after rompts.	r the appropriate security						
	Location							
	http://www.freightmaster.startrack.com.au							
	a	Add Remove						
	FILE and HTTP protocols are considered a security risk. We recommend using HTTPS sites where available.							
		OK Cancel						

- 13. Press OK (you may receive a security warning, press "Continue" if popup appears).
- 14. Press OK again
- 15. Open the browser "Internet Explorer"

	ttp://freightmad	er startrack com au/fm2/mclient/ma	in html	
File Edit View	Favorites	ools Help	111.11111	Starlrack - Freight Master
		Delete browsing history InPrivate Browsing Enterprise Mode Turn on Tracking Protection ActiveX Filtering Fix connection problems Reopen last browsing session Add site to Apps	Ctrl+Shift+Del Ctrl+Shift+P	FR
		View downloads Pop-up Blocker SmartScreen Filter Manage media licenses Manage add-ons Compatibility View settings	Ctrl+J	mail * word * Remember me on this computer Fornot your password? Login Clear
		Subscribe to this feed Feed discovery Windows Update Performance dashboard	≻ Ctrl+Shift+U	
		F12 Developer Tools Fiddler OneNote Linked Notes Skype for Business Click to Call Send to OneNote		
		Report website problems Internet options		e <u>Conditions</u> <u>Privacy</u> © 2010 Star Tradt. All Rights Reserved.

16. Click on Tools on the Internet Explorer menu bar and select Internet option

- 17. Click on the Advanced tab
- 18. Click on the Reset button



- 19. Press OK
- 20. Restart Computer
- 21. Launch Internet Explorer

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					Delete browsing history	Ctrl+	Shift+Del		
	ST/	17	724		InPrivate Browsing	Ctrl	+ Shift+ P	$\langle \cdot \rangle$	
			When Se		Enterprise Mode				
					Turn on Tracking Protection				
					ActiveX Filtering				
					Fix connection problems				
					Reopen last browsing session				_
					Add site to Apps				
					View downloads		Ctrl+J		
					Pop-up Blocker		•		
					SmartScreen Filter		+	this computer	
				_	Manage media licenses		_	2	
					Manage add-ons			Clear	
				-	Compatibility View settings		_		
					Subscribe to this feed				
	/				Feed discovery		Þ		
					Windows Update				
					Performance dashboard	Ctrl	+Shift+U		
					F12 Developer Tools				
					Fiddler				
					OneNote Linked Notes				
					Skype for Business Click to Call				
					Send to OneNote				
					Report website problems			2010 Star Track. All Rig	ghts

22. Under "Tools" menu, select "Manage add-ons"

23. Scroll down and highlight "Java™ Plug-In" and select "Enable"

Toolbars and Extensions Search Providers Tracking Protection	Not Available Send to OneNote OneNote Linked Notes	Not Available	Enabled			
Search Providers Tracking Protection	Send to OneNote OneNote Linked Notes	Not Available	Enabled			
Tracking Protection	OneNote Linked Notes		chabicu	32-bit and		
Tracking Protection		Not Available	Enabled	32-bit and		
	Fiddler	Not Available	Enabled	32-bit and		
	Oracle America, Inc.					
	Java(tm) Plug-In SSV Helper	Oracle America, Inc.	Disabled	32-bit	(0.13 s)	
	Java(tm) Plug-In 2 SSV Helper	Oracle America, Inc.	Disabled	32-bit	(0.17 s)	
	Symantec Corporation					
	Symantec Vulnerability Protecti	Symantec Corporation	Disabled	32-bit		
	TechSmith Corporation					
	Snagit	TechSmith Corporation	Disabled	32-bit and	(0.01 s)	
ow:	Snaglt Toolbar Loader	TechSmith Corporation	Disabled	32-bit and	(0.00 s)	
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(a/tm) Dlug In SSV Helper						
cle America, Inc.						
sion: 8.0.710.15		Type:	Browser Helpe	r Obiect		
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re information						

(NOTE: If it has the word disable instead of enable when Java is highlighted then Java is already enabled, then skip this step).

24. These steps should remediate the Java issue. Once Freightmaster is successfully loaded, make sure you remove the old Freightmaster URL from the Internet Explorer Favourite and add the new Freightmaster URL there: <u>http://www.freightmaster.startrack.com.au/fm2/mclient/main.html</u>

http://www.freightmaster.startrack.com.au/fm2/mclient/main.htm	5 - Q	SAP BusinessObjects InfoV	🥔 Australian Air Express Intra	🗾 StarTrack	- Freight Mas.	×	🕆 🛣
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	Password *			Servi	ice Desk		
	Remem	ber me on this computer		STEF	2		
	Forgot your	password?		STEP STEP	23		
	Lo	gin Clear		📗 Testi 📗 Proje	ing ect		
				b Bing			
Terms o	of Use Service Conditions Priv	acy © 2010 Star Track. All Rights.	Reserved.				

If the following message is encountered when loading FreightMaster...



Please update your Flash Player to the latest version via the following steps:

- 1. Click on the Flash player logo, this will redirect you to the Flash Player download page
- 2. Download Flash Player and install by following Flash Player steps
- 3. Close and Re-launch Internet Explorer browser